



# PROVIDER ALERT

April 15, 2024

**Alert Summary:** This alert is to inform you about changes to the Partial Hospitalization Service Request Forms effective April 15, 2024.

Dear Provider,

In response to provider feedback, effective April 15, 2024, prior authorizations for Mental Health, Substance Use Disorder, and Eating Disorder Partial Hospitalization Programs will allow 14 units across a 21-day window for the initial authorization and seven units across 10 days for all subsequent authorizations.

For any questions, please contact the Optum Idaho Utilization Management Team by calling 1-855-202-0983.

Thank you,

The Optum Idaho Team